

Wednesday, October 20, 2010; 3:00-5:00 p.m.**Location: Good Samaritan Hospital,
2200 Building, 3rd Floor, Med Ed Conf Rooms A&B**

The Workshop(s): Residents from all programs are invited to attend this workshop. Activities will be interactive as well as didactic. Residents attending the workshop will be provided with advance reading material and additional handouts/worksheets during the seminar.

Curriculum from: "Toward Culturally Competent Care; A Toolbox for Teaching Communication Strategies" from the Center for the Health Professions, University of California, San Francisco.

Resident Seminar Topics:

- Communicating across cultural differences
- Spiritual influences and health practices in selected groups
- Recognition of spiritual influences in the physician-patient interaction
- Exploring patients' illness experiences and beliefs
- Health Disparities

Learning Objectives:

Knowledge: The resident should demonstrate competence in:

- Understanding the impact of spiritual/cultural experiences on adult health
- Understanding the impact of patients' cultural identity, gender, beliefs and practices on access to health care providers
- Understanding spiritual/cultural influences in both patients and caregivers as they affect decisions about therapy

Skills: The resident should:

- Develop sensitivity to the cultural influences present at the start of a patient interview
- Identify how cultural beliefs, practices, and gender affect the relationship with patients
- Demonstrate various approaches to delivering medical information, including bad news, to patients and families
- Understand how cultural norms affect conflict and learn strategies for resolution

Attitudes: The resident should demonstrate:

- An appreciation for diversity of spiritual and cultural beliefs
- Awareness of their own attitudes toward various spiritual and cultural experiences and the possible biases that could influence treatment of patients

**RSVPs are necessary ... Send registration(s) (resident name & e-mail address) to
Jan Austin at jan.austin@wright.edu
Limit of 40 participants**

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